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CERTIFICATE No. ITSMS-107/21

IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM OPERATED BY

SINCON S.R.L.

VIA VENEZIA GIULIA, 70 74121 TARANTO (TA) ITALIA

IN THE FOLLOWING OPERATIONAL UNITS

VIA VENEZIA GIULIA, 70 74121 Taranto (TA) ITALIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

IAF:33

SERVIZI DI ASSISTENZA HARDWARE E SOFTWARE DI BASE, SUPPORTO SPECIALISTICO APPLICATIVO ED OPERATIVO SU APPLICATIVI SOFTWARE RELATIVI A PROCESSI AMMINISTRATIVI E SANITARI, GESTIONE E CONDUZIONE DI DATACENTER, SYSTEM MANAGEMENT IN AMBIENTI CLOUD

HARDWARE AND SOFTWARE SUPPORT SERVICES, SOFTWARE APPLICATION AND OPERATIONAL SUPPORT FOR ADMINISTRATIVE AND HEALTH PROCESSES, DATACENTER MANAGEMENT, SYSTEM MANAGEMENT IN CLOUD

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

First Issue	14.02.2021	*Renewal decision date*	11.03.2024
Expiry Date	13.02.2027	*Revision date*	11.03.2024

Previous certification cycle expiry date 13/02/2024 and renewal audit ended on 22/02/2024

Marcello Manno

Taranto Management System Certification, Head

RINA Services S.p.A.

Via Corsica 12 - 16128 Genova Italy

ACCREDIA L'ENTE ITALIANO DI ACCREDITAMENTO

ITX N° 002 L

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC

Signatory of EA, IAF and ILAC Mutual Recognition Agreements

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CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale

CISQ is the Italian Federation of management system Certification Bodies

Form CERTIFE-2022